



300 Blaud Street
P.O. Box 770
Bluefield, WV 24701

RECEIVED

2003 JUN 30 AM 8:04

T.R.A. DOCKET ROOM

RECEIVED

JUN 11 2003

June 11, 2003

Mr. David Foster
Regulatory Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

03-593

03-00411

Dear David:

Enclosed are an original and three copies of the following tariff pages for review and approval.

Citizens Telecommunications Company of Tennessee
GENERAL CUSTOMER SERVICES TARIFF

Section 3 First Revised Page 4
Section 2 First Revised Page 11

The purpose of this filing is to add clarifying language in the tariff for County-Wide Calling and for the exchange of local traffic between Frontier and other TSP (Telephone Service Providers).

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call John Martin at (304) 325-1526 or myself at (304) 325-1216.

Sincerely,

J. Michael Swatts
State Government Affairs Director

Enclosure

C: Timothy Phillips, Esq.

GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

First Revised Page 4

S3. Basic Local Exchange Service (Continued)

S3.2 Monthly Exchange Rates (Continued)

(C) Continued

(1) Exchange Service Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Network Interface Device. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

(D) The rates specified herein also entitle customer to an unlimited number of messages to all stations located within the geographic boundaries of the county in which the customer resides. Toll-free countywide calling is not applicable for sent paid coin, pager numbers, cellular numbers, remote call forwarding numbers, foreign exchange numbers, WATS, 800, 900/976, and 700 types of calls. (C) (C)

To the extent that an originating or terminating exchange is split between two or more counties, only those stations located within the same county may be called without incurring toll charges. Many exchanges can be called to some degree on a toll-free intracounty basis, but not completely on a toll-free basis, i.e., the exchange is split between counties.

Countywide calls that terminate to a Local Exchange Company (LEC), CLEC, or Reseller that is not participating in County-Wide Calling (code not available in the TAR code database) will be rated at the appropriate toll charge. (N) | (N)

GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

First Revised Page 11

S2. General Regulations (Continued)

S2.2 Limitations and Use of Service (Continued)

S2.2.6 Limited Communication (Continued)

(B) The emergency provisioning and restoration of facilities shall be in accordance with Part 64, Subpart D, Paragraph 64.401, of the FCC's Rules and Regulations, which specifies the priority system for such activities. Section S11.11 describes the service arrangement.

(C) The services offered in this tariff enable communication between a customer of Frontier and another customer of Frontier, a customer of another ILEC or a customer of another TSP (Telecommunication Service Provider) provided the TSP has properly executed an interconnection agreement or other appropriate traffic interchange agreement with Frontier. Frontier will not originate calls to a TSPs NXX that is within the local calling scope of the calling party until an interconnection agreement or traffic interchange agreement with Frontier has been fully executed and proper facilities are in place.

(N)

(N)

S2.2.7 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

S2.2.8 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

Issued: June 13, 2003

Assistant Vice President
Regulatory and Carrier Services
Citizens Telecommunications Company
Bluefield, West Virginia

Continued

Effective: July 14, 2003